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DEPARTMENT OF INFRASTRUCTURE ENGINEERING

Date

Name

Address

Dedham, MA 02026

Re: Town of Dedham: Removal of Infiltration Sources – Sewer Regulation

Dear Mr/Ms/Mrs/Mr and Mrs _____:

The Town of Dedham is committed to conserving and protecting groundwater. Each year the Town inspects about 20% of the Town's sewerage system to look for groundwater leaking into the sewers, which is called infiltration. Infiltration is water, other than wastewater, that enters a sewer system (including sewer service connections) from the ground through defective pipes, pipe joints, connections, manholes and other ways. Infiltration is expensive; it cost Dedham ratepayers about \$1.6 million dollars in FY2019. During the past few years the Town has introduced a new method for finding infiltration. It inspects pipes with a remote-controlled closed-circuit camera.

Your sewer service (the disposal pipe that conveys wastewater from your building to the Town's sewer) was inspected and it has been identified as a source of infiltration. In order to remove the infiltration from your sewer service one of the following must occur; further investigation on your property; repaired; relocated; lined or replaced.

The Town has a program that will pay 100% of the cost of removing this problem. There will be no financial cost to you, but we are asking for your assistance and cooperation to have this leak repaired in a reasonable amount of time.

Because your sewer service has been identified, the Town requests that you read the attached Private Infiltration Removal Regulation in its entirety. Once you have read the attached regulation, the Town requests that you fill out the attached Consent Form and return it in the self-addressed envelope within 60 days from the date of this letter.

This is a new program so you may have additional questions. On the reverse side of this letter is a list of Frequently Asked Questions that provide further information. Please contact me at 781-751-9350 if you would like to discuss it in more detail.

Sincerely,

The Town of Dedham, Massachusetts

Jason L. Mammone, PE
Director of Engineering